Oxford 2000

Shifting Approaches to Collection Development:

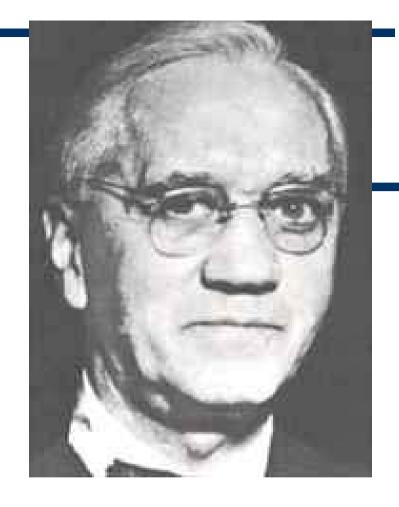
Should We Bother Selecting Journals at All?

David F. Kohl

Dean and University Librarian

University of Cincinnati, USA





Sir Alexander Fleming (1881-1955)

British bacteriologist and Nobel laureate, discoverer of penicillin

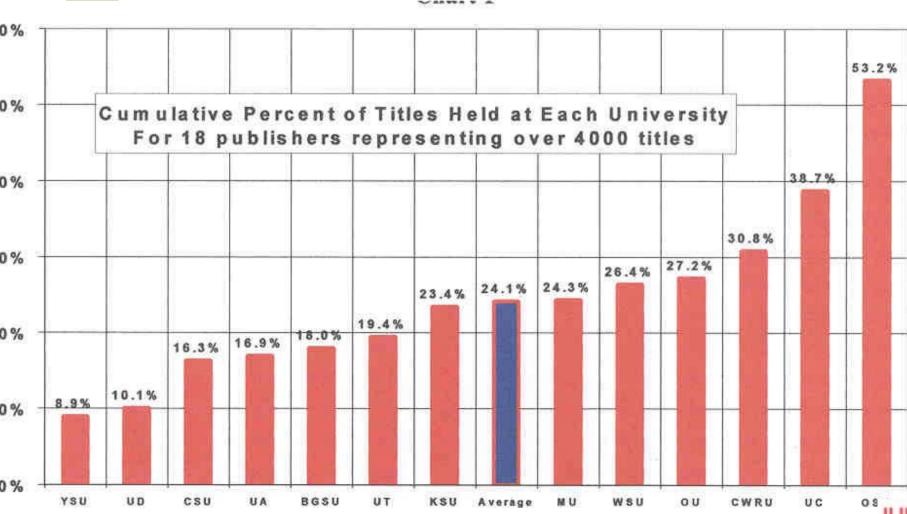


The OhioLINK Dilemma

- The serials problem is not a shortage of money, but diminished bang for the buck
 - Paying more, getting less
- False solutions
 - Reduce the price of journals
 - Reduce the amount of money being spent
- OhioLINK goal
 - Significantly increase access to journal literature
 - Paying more is ok



Proportion of Journal Literature Available in Ohio Higher Education



The OhioLINK Model

- A consortial, i.e. state-wide, deal
- Price: Sum of all member's present print subscriptions plus an additional amount
- Receive: Each library continues to receive their ongoing print copies, plus access to all the publisher's journals electronically



Library "Win"

- Expanded access to the journal literature
- Established control over inflationary costs
- Created universal ownership (w/in state)
- Eliminated ILL costs (w/in state)



Publisher "Win"

- Stopped steady cancellation of journal titles
- Increased overall revenue stream
- Expanded access to their journals
- Established predictability and stability in the market



Partial List of OhioLINK Publisher Partners

- Academic Press
- Elsevier
- Kluwer
- Springer
- Wiley
- Project MUSE

- American Physical Society
- MCB Press
- Royal Society of Chemistry
- Institute of Physics
- American Chemical Society



Consortial Purchasing is Monetarily Significant

- OhioLINK spends over \$16,000,000 annually on these deals
- University of Cincinnati spends about a quarter of its collection budget on consortial purchases



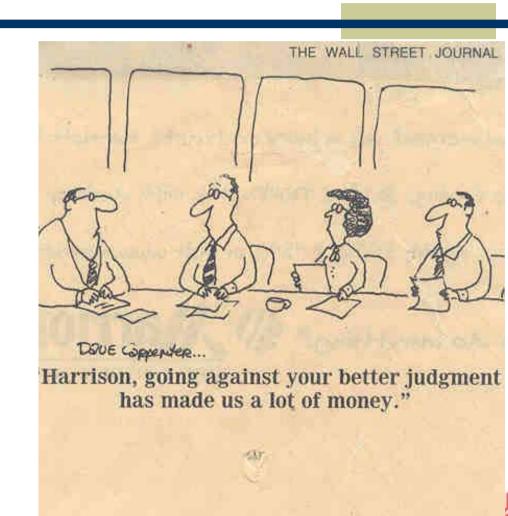
OhioLINK Model is a Win-Win for Libraries and Publishers

But the model focused on mass additions to increase our journal access;

Rather than on a thoughtful selectivity taking into account university instruction, research and service

The Research Question:

How much use were these newly available journals getting compared to current, ongoing subscriptions?



The Research Context

- The data investigated were article downloads
 - Viewing the article on screen, <u>OR</u>
 - Printing the article off in hard copy
 - A use was any step past viewing the abstract



What was Available

- April, 1998: Academic and Elsevier titles
- Early 1999: Project Muse titles
- ◆ Fall, 1999: Wiley, Kluwer, Springer, and American Physical Society titles
- Spring 2000: MCB Press and Royal Society of Chemistry titles
- Summer 2000: Institute of Physics and American Chemical Society titles



Electronic Use Started Strong and Built Rapidly

- Weekly Downloads:
 - Spring/Summer 1998: 2-3,000 articles
 - End of first 12 month period: 12,500 articles
 - Fall 1999: 22,800 articles
 - Winter 1999: 30,100 articles
- ◆ 12 Month Downloads
 - 1st: 280,000
 - 2^{nd:} 740,000



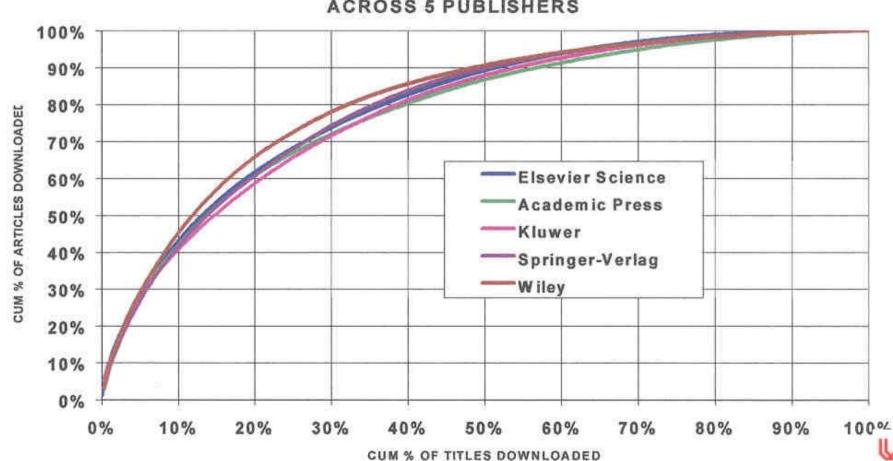
OhioLINK User Population

- All institutions of higher education in Ohio
 - 77 libraries
 - Carnegie I Research Universities to small community and technical colleges
 - Both public and privately supported schools
- Over 500,000 students, faculty, staff
- Over 4,500 simultaneous users in more than 104 library locations may use the system at any given time

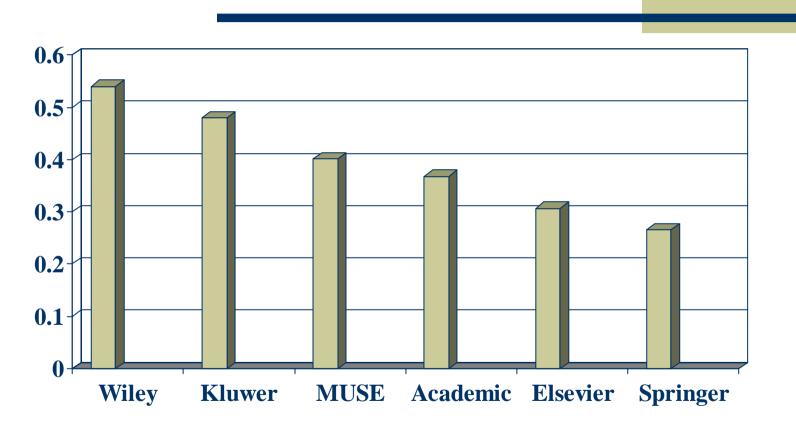


Journal Use Patterns are Consistent, but not 80-20

OhioLINK-WIDE DISTRIBUTION OF TITLE%-ARTICLE% ACROSS 5 PUBLISHERS



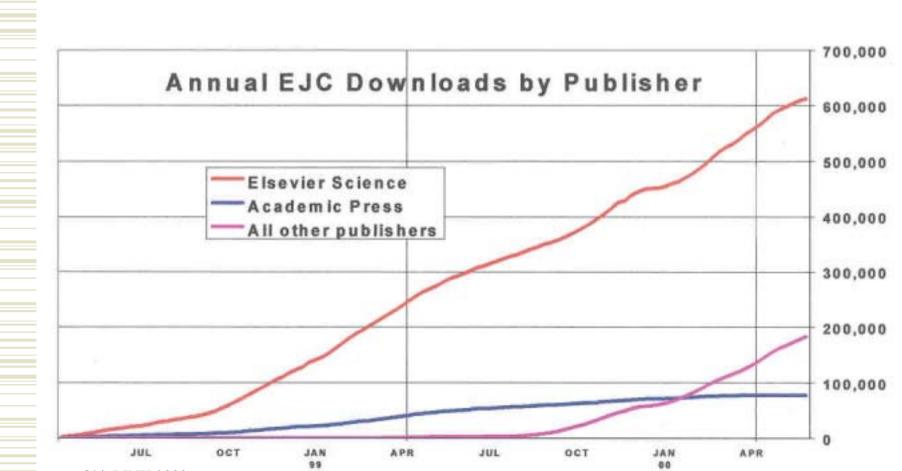
Proportional Use of Available Articles by Publisher



Articles/downloads for a 6 month period (1/1/00-6/11/00); Am.Phy.Soc. (.021) not shown

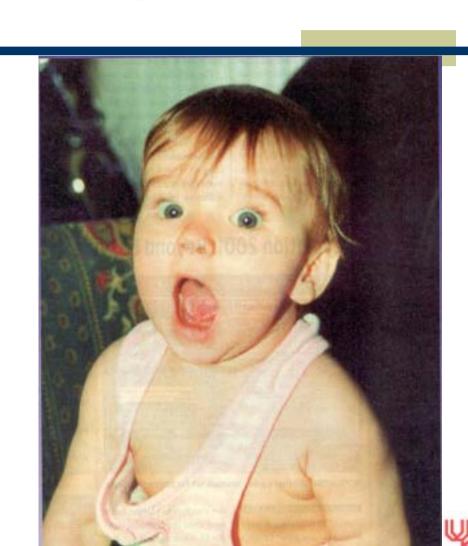


Articles/Journals not Interchangeable



We were surprised!

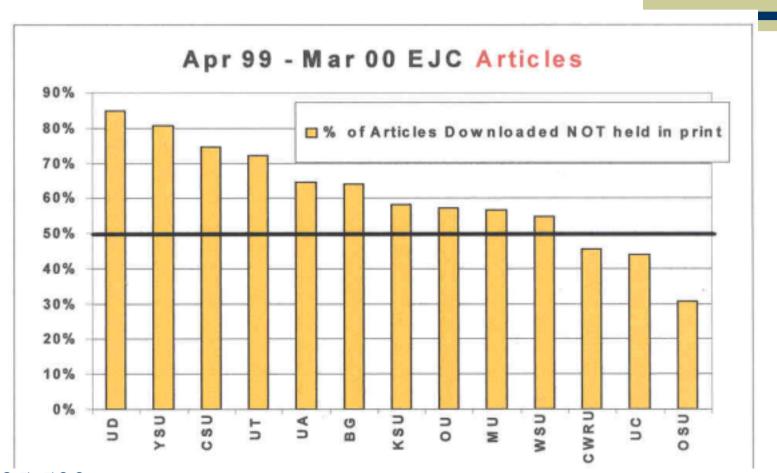
Access is more important than selection?!



Access Trumps Selection

- June 1999 through May 2000, 865,000 articles were downloaded
- Comparison between downloads of articles in journals selected vs unselected in each institution
 - Overall, 58% (502,000) articles were from journals not selected vs 42% from previously selected journals
 - Universities, 51% not selected vs 49% selected
 - Small 4 year/2 year schools, 90%+ not selected

Articles From Non-selected Journals (%)





Can There Be Confounding Factors?

- Unresolved Issues
 - Selected journals at each institution had print copies available
 - Some libraries charge patrons for printing out copies

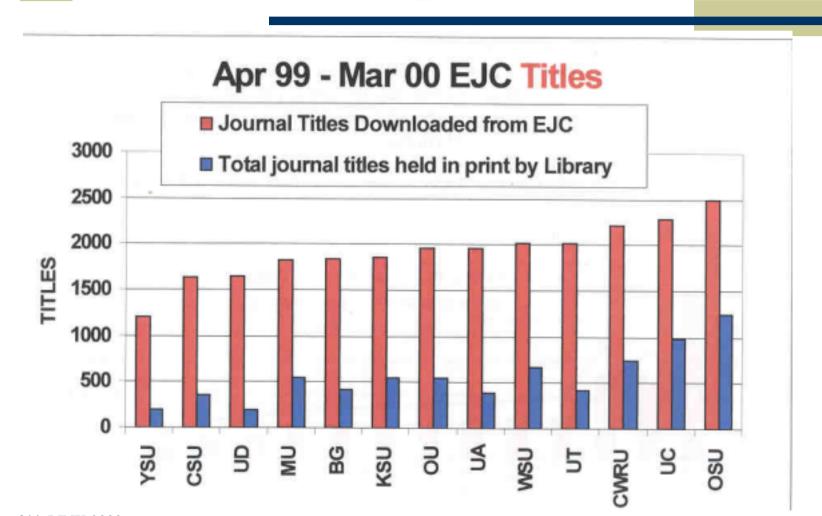


Selection is Useful, but Seriously Incomplete

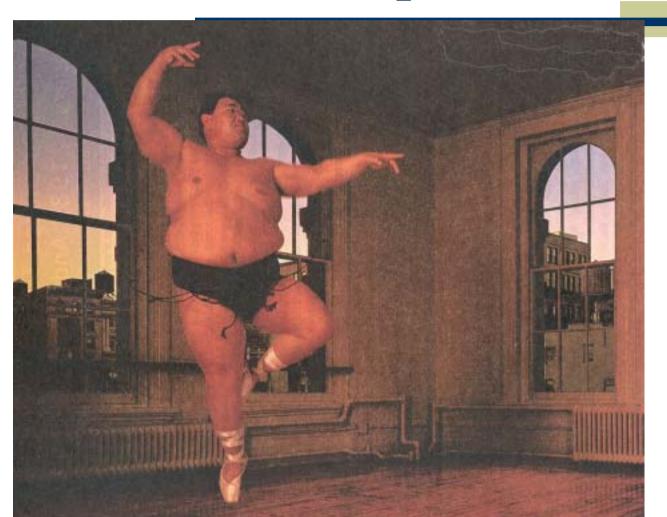
- A comparison of the of the average article downloads for selected journals as UC versus non-selected journals showed:
 - Selected journals 51 downloads/title
 - Non-selected journals 23 downloads/title



Doing Better Than We Expected



Transforming Collection Development



Radically Increasing Access

- Old virtues may be modern vices (they may focus us on the wrong agenda)
- Redefining "selection"
 - From library commisar to rich environment
 - From individual titles to general profiles (as with approval plans)
 - Patron does selecting
 - Selection is done when need arises



Increasing Access is More Important than Better Selection

Sifting the flour twice won't increase the number of pancakes it'll make

Finding the Cost Effective Mix

- From single strategy to complex strategy
 - Not sufficient to just spend the budget
 - Meet the information need in a variety of ways
 - Institutional Purchase
 - Commercial Document Delivery
 - Consortial Purchase
 - Consortial coordinated collection development
 - ILL



Drive Down Per Use Costs

◆ The OhioLINK model works for both publishers and librarians (increasing revenues while expanding library access) because it is a formula for lowering per use costs



How Do We Continue a Winning Approach?

- We need to continue to drive down per use costs
 - In Ohio we've expanded the market available to publishers via consortial deal
 - Is the next step to go to all digital journals?



Repricing, not Cancellation

- Is "use" the only way to price a publisher's profile?
- From yes-no to sliding scale
 - Publishers have tested the top
 - Librarians now have the data to test the bottom



The Importance of Consortia

- Consortia provide both librarians and publishers an important new mechanism for increasing access and profitability
- National and even international super consortia and deals are beginning to appear
 - Academic Universe deal
 - Oxford English Dictionary deal



In Conclusion...

- Increased access is more important than better selection
- Traditional purchase is not the only way for libraries to increase access
- Driving down per use costs is the key to increased access and profitibility
- Replacing cancellation with repricing
- Consortia are an important new opportunity for both librarians and publishers

